

Home Assistance – emergency service for the home

Some situations demand fast action: for example, if you lock yourself out by mistake early in the morning. When the toilet overflows or a wasp hive appears on the terrace of your headquarters. Home Assistance means help is just one call away.



Your advantages at a glance

- **Locksmith service:** If you lose your keys or lock yourself out, we organize a professional who will quickly come to assist.
- **Immediate help in emergency situations:** We summon an expert if the toilet is blocked or the heating stops working in winter.
- **Assistance with vermin:** We pay for the control of vermin hazardous to health, such as bed bugs.
- **Removal of bee, hornet and wasp hives.**

Who benefits from Home Assistance?

People who in emergencies at home do not want to spend a lot of time on the telephone, but instead want fast, uncomplicated help – without a massive bill afterwards.

Insured events

- Pest control service for pests and vermin hazardous to health, such as bed bugs and mice
- Emergency situation: Zurich organizes experts for the immediate measures required if damage to the insured premises or contents would occur without immediate action or damage already caused would grow.
- Locksmith service if the insured persons cannot open the doors and gates of the insured premises.

- Help if the heating, air conditioning, ventilation, elevator, sanitary systems and fuse box have stopped working
- Pipe cleaning service if a water pipe is blocked
- Removal of bee, hornet and wasp hives

The sums insured differ according to coverage element between CHF 1,000 and CHF 5,000.

Deductible

You have no deductible for Home Assistance.

Territorial scope

You enjoy insurance coverage at your insured location, usually your home.

Would you like advice or further information?

Simply give us a call for free at:
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www.zurich.ch

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If the details in this factsheet differ from the valid General Conditions of Insurance, the latter shall take precedence.

